

DFP MPO STAGE + Frequently Asked Questions

How do I get access to the livestream concert?

Go to DFP MPO STAGE+ channel (youtube.com/@DFPMPOStagePlus) click Join membership [here](#).

I already made payment. What's next and where to see the link?

Once you made the payment, you will receive successful notification from YouTube and your account will be tagged as 'members only'. You may click the membership column to see more info. The livestream video will appear 30 minutes before the concert start.

How can I pay?

You can pay for the access by credit or debit card as well as Touch 'n Go eWallet through YouTube.

Once you clicked the join button you will be redirected to the payment gateway.

How long is my subscription valid?

Your subscription is valid for one month. During that month, you can view the exclusive contents from behind-the-scene, exclusive interviews and so much more at any time.

Can I watch the concert again after the live concert is finished?

For Stacy, the concert will be available until two weeks from the concert date. Make sure to watch it before it's too late!

Can I stream on my television?

If you own an Apple TV or Google Cast, you have the option of streaming the DFP MPO Stage+ for example from your iPad or iPhone to your TV. Simply activate the AirPlay/ChromeCast symbol in our app. You will find it directly in the player every time you select a video. From there, you can connect our app to your Apple TV via AirPlay. You can also use the icon to disconnect.

Can I record the concert?

It is illegal to record an artist's performance without the owner's permission. Copyright law provides for civil penalties for such recordings, even if made for private use.

Will I get refund if I cancel YouTube membership?

You can cancel a YouTube membership at any time. Canceling will turn off auto renewal of your membership. You may do so on the membership tab. Once you cancel, you will not be charged again, and your benefits will continue until the end of the billing cycle. You won't be refunded for the period between when you cancel and when your membership ends.